



Erlang Enterprise Installer v1.0

24 July 2024

Installation instructions

The Enterprise version of the Erlang add-in can be installed using the Erlang Installer via the following webpage: <https://licenses.ccmath.com/>. Note that the Enterprise version is only available for Windows devices. If you use macOS, we recommend using the online MS365 [Erlang calculator for Excel](#).

1. First, you need to create an account and log in. Click on "Register here" if you are a new user and fill in the required fields.

 Erlang Add-in

License Overview

Download add-in

 Log in

Please login to see this page.

Log in

Email

Password

Forgot password?

Log in

Don't have an account yet? [Register here](#)

 Erlang Add-in

License Overview

Download add-in

 Log in

Create account

Email:

Password:

- Your password can't be too similar to your other personal information.
- Your password must contain at least 8 characters.
- Your password can't be a commonly used password.
- Your password can't be entirely numeric.

Password confirmation:

Enter the same password as before, for verification.

☐ I agree to the [Terms of Service](#) and [Privacy Policy](#).

Create account

- After creating your account, you will be asked to verify your email address. Click on 'Verify' and return to the website to find a “Successfully verified” message.

Verify your email address Inbox x



support@ccmath.com

to me ▼

Dear customer,

Please verify your email address using the following link:

[Verify](#)

Kind regards,
CCmath Support

↩ Reply

➡ Forward



Erlang Add-in

License Overview

[Download add-in](#)



Log out

Your email address was successfully verified. You can buy a license or start a trial [here](#).

- Return to the License Overview, where you will find a (for now empty) overview as well as three buttons:



Erlang Add-in

License Overview

[Download add-in](#)



Log out

Your licenses

[Get a free trial license](#)

[Buy a new license](#)

[Apply for business license](#)

No licenses are available.

3.1 Get a free trial license for 1 month

Here, you can request your first and only free one-month trial, which does not require any payment information. By clicking “Confirm”, you will initiate the trial and acquire your license key and details. Please note that if you do not upgrade to a paid plan after your trial, you will lose access once the trial period expires.

Get your trial license

Are you sure you want to make use of the free 1-month trial license? You can only make use of this once. Starting the trial does not require any payment information. You can choose to upgrade to a paid license at any time. Clicking confirm will start your trial.

[Confirm](#)

Get your trial license

You have successfully started a trial. You can now use the following license key:

License key:

[REDACTED]

[Go to license details](#)

[← Back to overview](#)

License TRIAL

License key

[REDACTED]

Maximum machines

1

Expiry date

Aug. 24, 2024

[Extend](#)

Machines registered

No machines are registered.

This license key will later be required during installation of the add-in

3.2 Buy a new license (without custom invoice)

Once your trial has expired and you want to continue using the add-in, you need to move to a paid plan. This can be done independently if you do not require a custom invoice. You can select the number of machines you need and directly pay the license cost via our online payment provider, Mollie. Multiple payment options are available, such as credit card or iDeal.

Note that if you select more than one machine, you will still receive only one license key. However, this key will be valid for the number of machines you specified during the payment process. Only one of the users will be required to create an account as explained before and will act as the admin. The admin will manage the license and needs to distribute the license key and other details to the other users.

[← Back to overview](#)

Buy a license

Number of machines

1

€ 995

[Buy License](#)

Would you rather pay by invoice?
Request a business license [here](#).

3.3 Apply for a business license (including custom invoice)

Once your trial has expired and you want to continue using the add-in and require a custom invoice, you need to move to a business plan. Once selected, you will need to fill in several fields so that we can create a custom invoice, including information such as the company name and VAT number. After applying for the license, you will receive an invoice as soon as possible. Once this has been paid, you will receive confirmation from our finance department and obtain your license key for installation.

[← Back to overview](#)

Request a business license

Your license was successfully requested. We will send an invoice as soon as possible!

Name of organization

Chamber of Commerce number

Address

VAT number

Zip code

City

Number of machines

Years

Country

Remarks

Request license

Would you rather pay directly? Buy a business license [here](#).

- After you activate your trial or paid plan, you will find information about your license in your License Overview. Select the relevant key to view the following details: the key itself, the maximum number of machines, the expiry date, and the registered machines. Note that one license key can cover multiple machines, as explained in section 3.2.

 Erlang Add-in License Overview [Download add-in](#)   Log out

[← Back to overview](#)
License TRIAL
License key

Maximum machines	Expiry date
1	Aug. 22, 2024 Extend

Machines registered

No machines are registered.

- After obtaining the license key, you can proceed with the installation by clicking the blue “Download add-in” button at the top. You will then be directed to the following page:

Download the Erlang Add-in for Excel!

The Erlang Calculator provides the full suite of custom functions for contact centers, including Erlang X, Chat, Blending, and more!

Calculate capacity using this most efficient, powerful, and versatile tool, which is unmatched in the market. Improve accuracy, optimize your workflow and save resources based on the forecast.

Add-in for Office (32-bit)
Download the add-in for the 32-bit version of Office.
[Download](#)

Add-in for Office (64-bit)
Download the add-in for the 64-bit version of Office.
[Download](#)

After the download is completed run the installer by double-clicking the ErlangInstaller.exe file and follow the steps on your screen.

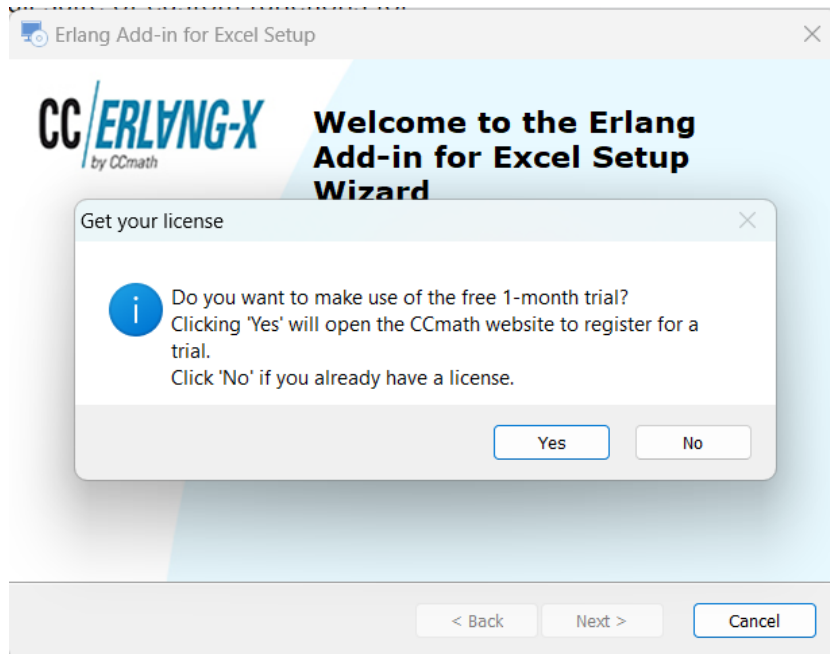
Are you unsure which version of Office you have? [Find out here.](#)

The version of Erlang.dll you need to use depends on your version of Excel. You can find the bit version of Excel via File -> Help. For more information, visit the link [here](#).

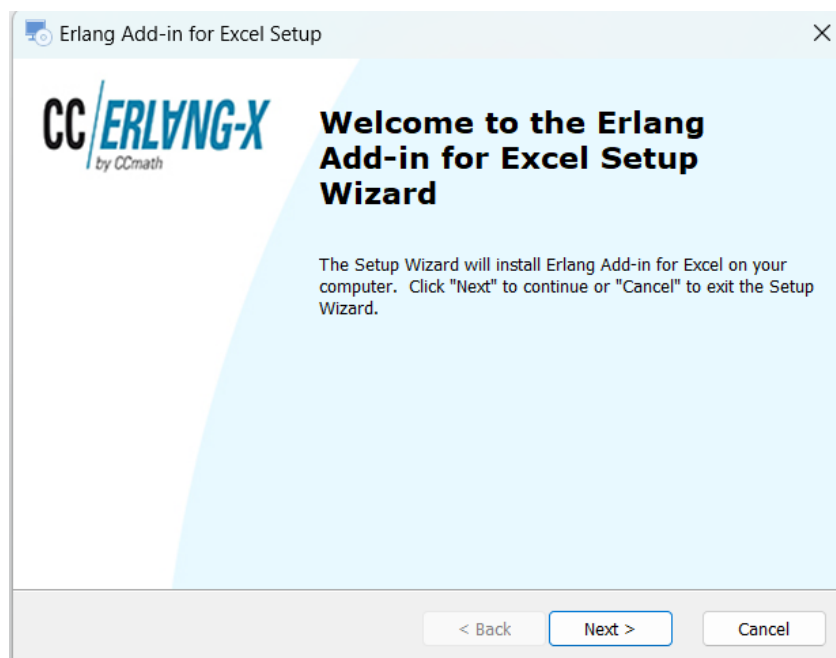
- Download and open the .exe file, then complete the following steps:

First step of installation:

Select “No” if you have already generated your key successfully.

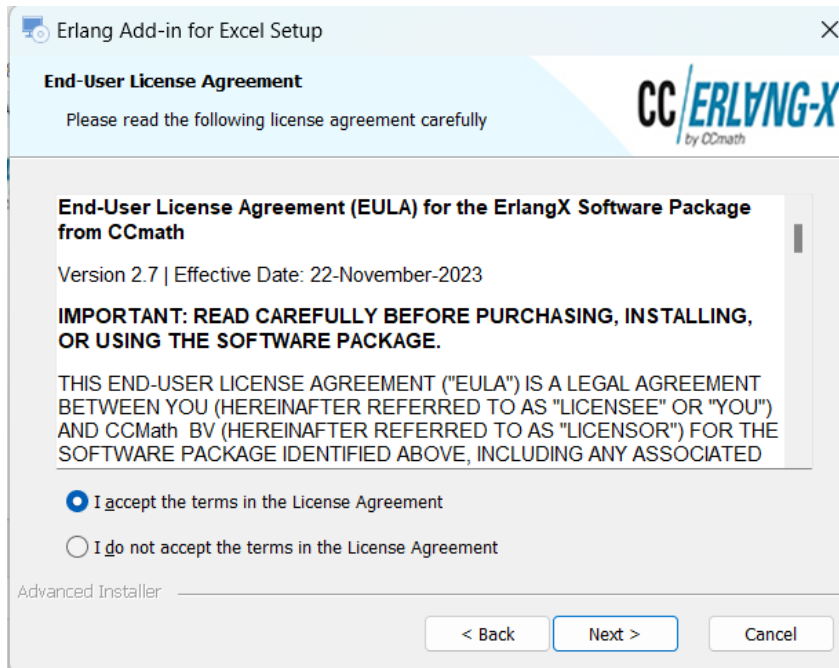


Second:



Third:

Read and accept the terms in the End-User License Agreement (EULA).



Erlang Add-in for Excel Setup

End-User License Agreement

Please read the following license agreement carefully

End-User License Agreement (EULA) for the ErlangX Software Package from CCmath

Version 2.7 | Effective Date: 22-November-2023

IMPORTANT: READ CAREFULLY BEFORE PURCHASING, INSTALLING, OR USING THE SOFTWARE PACKAGE.

THIS END-USER LICENSE AGREEMENT ("EULA") IS A LEGAL AGREEMENT BETWEEN YOU (HEREINAFTER REFERRED TO AS "LICENSEE" OR "YOU") AND CCmath BV (HEREINAFTER REFERRED TO AS "LICENSOR") FOR THE SOFTWARE PACKAGE IDENTIFIED ABOVE, INCLUDING ANY ASSOCIATED

☒ I accept the terms in the License Agreement

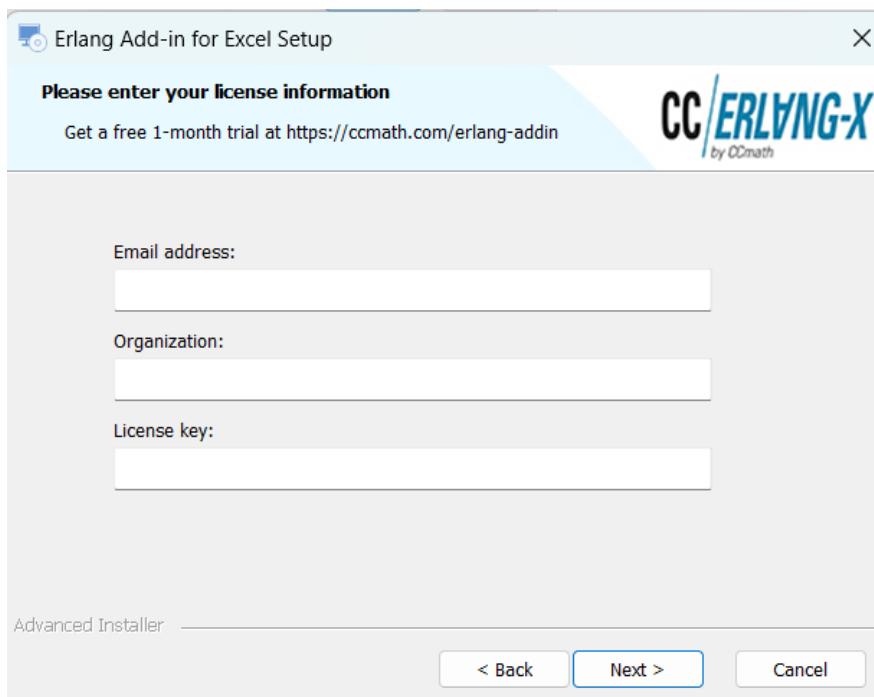
☐ I do not accept the terms in the License Agreement

Advanced Installer

< Back Next > Cancel

Fourth:

Fill in your: email address, organization name, and your license key, which you generated earlier at <https://licenses.ccmath.com/>



Erlang Add-in for Excel Setup

Please enter your license information

Get a free 1-month trial at <https://ccmath.com/erlang-addin>

Email address:

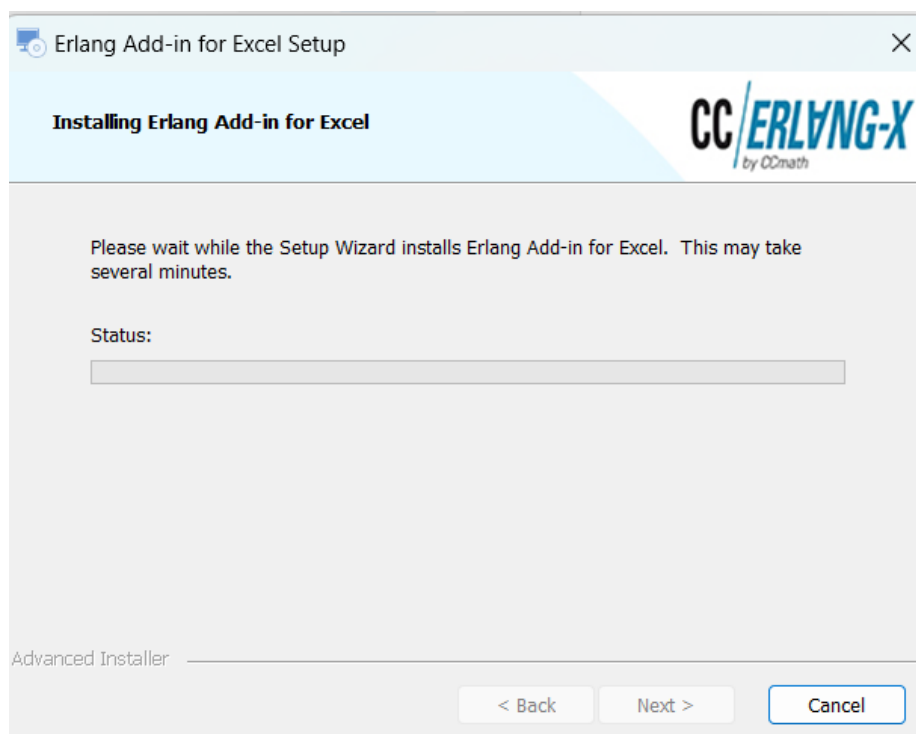
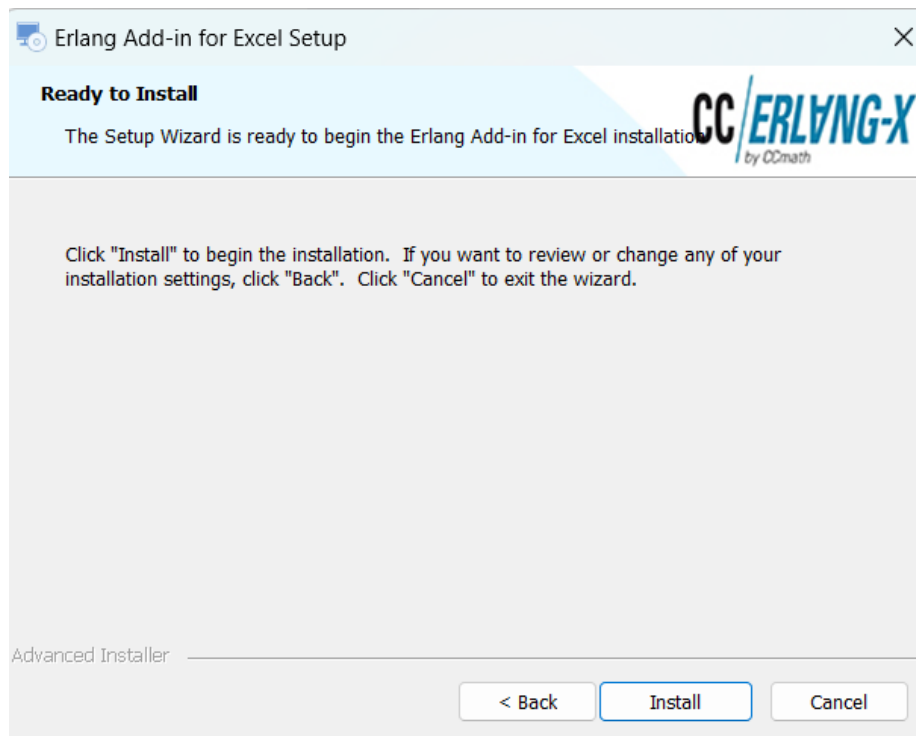
Organization:

License key:

Advanced Installer

< Back Next > Cancel

Fifth: Begin the installation



7. When the installation is complete, you can start using the add-in. We recommend downloading the documentation to learn how the add-in works and seeing it in action using the demo files by clicking on “Demonstration file”.

 **Erlang Add-in** [License Overview](#)

[Download add-in](#)   [Log out](#)

Thank you for installing the Erlang Add-in for Excel!

 **Documentation**

You can learn how the add-in works by reading our documentation [here](#).

 **Demo**

To see the add-in in action, download our [demonstration file](#).

If you have any questions or remarks, please contact us at support@ccmath.com.

Disclaimer: The installation instructions provided are to be used as a guide only. While we strive for accuracy, we cannot guarantee that these instructions will be error-free or suitable for every system configuration. Users should ensure their systems meet the necessary requirements and consult their IT department if needed. The company is not responsible for any issues or damages arising from the installation or use of the software.